

Clement Chiew Jian Ming

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Segambut, 51200 WP KL

Experience

- 2020 – present **Support Engineer - Analyst**
Datacom Systems (Asia) Sdn Bhd
Troubleshoot and resolve issues pertaining Odin Automation/CloudBlue Commerce Platform on Linux-based systems with FreshDesk platform. Collaborate with Ingram Micro developers to identify and fix software bugs via Jira/Atlassian suite. Compose knowledge-base(KB) articles for internal documentation and reference. Assist customers with platform updates and hotfixes. Triage, recover, and analyze business critical failures on customer production systems.
- 2019 – 2020 **System Administrator**
FINEXUS Sdn Bhd
Provision, monitor, and configure PCI-DSS compliant Oracle Linux systems. Bash/Perl scripting to monitor and log applications. Knowledge of data centre operations to manage lifecycle of data centre infrastructure. Generate and analyze security threats and vulnerabilities with Nessus. Proposed for aggregated log storage/analytics with Elastic Stack and SAN infrastructure to improve auditing and automation of workflow.

Skillset

- DevOps/SRE** Knowledge of DevOps/Site Reliability Engineering philosophies and trained with Google Cloud Platform to deploy applications and CI/CD processes on Google Cloud Compute, App Engine, Cloud Run and Kubernetes Engine.
- Virtualization** Use of Proxmox and VMWare for virtual machine management. Experienced with KVM and Xen hypervisors.
- Linux** Proficient at system configuration, analysis and hardening for Red Hat Enterprise Linux, Oracle Linux, and Debian.
- Scripting** Bash, Perl, and Python scripting with regular expressions to parse, manipulate, and aggregate information.
- SQL** Skilled with SQL query construction. Prior experience with PostgreSQL and Oracle DB.

Academics

- 2015 – 2019 **Bachelor of Science (Physics) | University of Malaya**
Thesis : Density Functional-Based Tight Binding Study on the Geometric and Energetic Properties of Carbon Nanoclusters

Certifications

- 2020-2023 **Linux Foundation Certified System Administrator (LFCS)**
Cert ID : LFCS-2000-002722-0100
- 2020 **SRE and DevOps Engineer with Google Cloud Specialization**
Cert ID : U7FUD9DPFRY4