

# Clement Chiew Jian Ming

+6013 331 6116

[www.clementchiew.me](http://www.clementchiew.me)

[clementchiew95@disroot.org](mailto:clementchiew95@disroot.org)

[linkedin.com/in/ccjm](https://linkedin.com/in/ccjm)

Segambut, 51200 WP KL

## Experience

- 2020 – present     **Support Engineer - Analyst**  
Datacom Systems (Asia) Sdn Bhd  
Troubleshoot and resolve issues pertaining Odin Automation/CloudBlue Commerce Platform on Linux-based systems with FreshDesk platform. Collaborate with Ingram Micro developers to identify and fix software bugs via Jira/Atlassian suite. Compose knowledge-base(KB) articles for internal documentation and reference. Assist customers with platform updates and hotfixes. Triage, recover, and analyze business critical failures on customer production systems.
- 2019 – 2020     **System Administrator**  
FINEXUS Sdn Bhd  
Provision, monitor, and configure PCI-DSS compliant Oracle Linux systems. Bash/Perl scripting to monitor and log applications. Knowledge of data centre operations to manage lifecycle of data centre infrastructure. Generate and analyze security threats and vulnerabilities with Nessus. Proposed for aggregated log storage/ analytics with Elastic Stack and SAN infrastructure to improve auditing and automation of workflow.

## Skillset

- DevOps/SRE     Knowledge of DevOps/Site Reliability Engineering philosophies and trained with Google Cloud Platform to deploy applications and CI/CD processes on Google Cloud Compute, App Engine, Cloud Run and Kubernetes Engine.
- Virtualization     Use of Proxmox and VMWare for virtual machine management. Experienced with KVM and Xen hypervisors.
- Linux     Proficient at system configuration, analysis and hardening for Red Hat Enterprise Linux, Oracle Linux, and Debian.
- Scripting     Bash, Perl, and Python scripting with regular expressions to parse, manipulate, and aggregate information.
- SQL     Skilled with SQL query construction. Prior experience with PostgreSQL and Oracle DB.

## Academics

- 2015 – 2019     **Bachelor of Science (Physics) | University of Malaya**  
Thesis : Density Functional-Based Tight Binding Study on the Geometric and Energetic Properties of Carbon Nanoclusters

## Certifications

- 2020-2023     **Linux Foundation Certified System Administrator (LFCS)**  
Cert ID : LFCS-2000-002722-0100
- 2020     **SRE and DevOps Engineer with Google Cloud Specialization**  
Cert ID : U7FUD9DPFRY4