Clement Chiew Jian Ming

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Experience

2020 – present — **Support Engineer - Analyst**

Datacom Systems (Asia) Sdn Bhd

Troubleshoot and resolve issues pertaining Odin Automation/CloudBlue Commerce Platform on Linux-based systems. Collaborate with Ingram Micro developers to identify and fix software bugs. Compose knowledge-base(KB) articles for internal documentation and reference. Assist customers with platform updates and hotfixes. Triage, recover, and analyze business critical failures on customer production systems.

2019 – 2020 — **System Administrator**

FINEXUS Sdn Bhd

Provision, monitor, and configure PDI-DSS compliant Oracle Linux systems. Bash/Perl scripting to monitor and log applications. Knowledge of datacentre operations to manage datacenter infrastructure.

Skillset

Virtualization
- Use of Proxmox and VMWare for virtual machine management.
- Experienced with KVM and Xen hypervisors.

Linux
- Proficient at system configuration, analysis and hardening for Red Hat Enterprise Linux, Oracle Linux, and Debian.

Scripting
- Use of Bash, Perl, and Python scripting.
- Use of regular expressions to parse, manipulate, and aggregate information.

SQL
- Skilled with SQL query construction.
- Prior experience with PostgreSQL and Oracle DB.

Languages
English, Chinese, Malay

Academics

2015 – 2019 — **Bachelor of Science (Physics) | University of Malaya (CGPA 3.10)**

Thesis : Density Functional-Based Tight Binding Study on the Geometric and Energetic Properties of Carbon Nanoclusters

Certifications

2020–2023 — **Linux Foundation Certified System Administrator (LFCS)**

Cert ID : LFCS-2000-002722-0100